

WEBSITE: WWW.GILMORECITYIOWA.COM

2025-2026 IOWA HOME ENERGY ASSISTANCE PROGRAM

WHEN TO APPLY:

- **Elderly (60 & over) and/or disabled:**
October 1, 2025 to April 30, 2026
- **All other households:**
November 1, 2025 to April 30, 2026

WHAT TO PROVIDE:

- **Proof of Income** (for all household members age 18 and over) Depending upon your household income type, income documentation from the past 30 days, the last 12 months, or last calendar year, whichever is easier or more beneficial for you.
- **Proof of Social Security Numbers for all household members** (documentation required)
- **Most recent heat bill**
- **Most recent electric bill**

WAGE EARNERS:

Please provide copies of your check stubs for the 30-day period preceding the date of application, or a copy of your most recent federal income tax return.

FIXED INCOME:

This income may include Social Security Benefits, Supplemental Security Income, Veteran's Assistance, Unemployment Insurance, and pensions. Please provide copies of your check stubs from the previous 30 days.

SELF-EMPLOYED/FARMERS:

Please provide a copy of your most recent federal income tax return.

Note - Additional countable income and/or income verification not listed above may be required for eligibility determination

ATTENTION: RESIDENTIAL CUSTOMERS NEED HELP WITH YOUR HEATING BILL?

The 2025-2026 Low-Income Home Energy Assistance Program (LIHEAP) has been established to help qualifying low-income Iowa homeowners and renters pay for a portion of their primary heating costs for the winter heating season.

The assistance is based on household income, household size, type of fuel, and type of housing.

If you are not sure where to apply you can Dial 2-1-1, visit <https://hhs.iowa.gov/programs/programs-and-services/liheap> to locate and contact your local community action agency, or write to:

LIHEAP
Iowa Department of Health & Human Services
Capitol Complex
Des Moines, IA 50319

INCOME MAXIMUMS	
Household Size	Annual Gross Income
1	\$31,300
2	\$42,300
3	\$53,300
4	\$64,300
5	\$75,300
6	\$86,300
7	\$97,300
8	\$108,300

For households with more than eight members, add \$11,000 for each additional member.

Humboldt County UDMO

(515)-604-5550 or (515)-604-5551

Pocahontas County UDMO

(712)-335-3335

IOWA UTILITIES BOARD

The Iowa Utilities Board (IUB) is the state agency that regulates certain electric, natural gas, and telephone utilities in Iowa. The IUB staff assists customers by providing information and investigating utility complaints. Many complaints to the IUB involve disconnection of utility services and/or billing disputes. In order to address each specific customer situation, the IUB has detailed rules on disconnection of natural gas, electric, and telephone service. These rules protect you, the consumer, from arbitrary and potentially dangerous disconnection. They also give utilities the right to timely payment for services they provide. For more info about disconnection of utility service, contact IUB Customer Service at 877-565-4450.

GAS & ELECTRIC SERVICE

Disconnection rules require that the utility give a customer 20 days from the day a bill is issued to pay the bill. Before disconnection for non-payment, a gas or electric utility must:

Provide the customer written notice at least 12 days before a pending disconnection. This must include a summary of the customer's rights and responsibilities to avoid disconnection.

Attempt to contact the customer by phone or in person prior to disconnection. If contact fails during the winter months (Nov 1-Apr 1), the utility must place a notice on the customer's door at least one day before disconnection.

Delay disconnection when the National Weather Service forecasts temps of 20°F or below during the next 24 hours for the customer's service area.

Offer the customer a reasonable payment agreement, with the option of spreading payments over at least 12 month in addition to current monthly service billings. A reasonable payment agreement takes into account the customer's income, expenses, and extraordinary financial circumstances that may affect a customer's ability to pay. If a customer and the utility cannot agree upon a payment agreement, the customer can contact the IUB for assistance. It is vital that the customer abide by the terms of an accepted agreement. Missing a payment by even one day may void the agreement and allow the utility to disconnect service with one day's notice. If it is a customer's first payment agreement, the utility may allow one late payment if the customer makes the payment within four days of the due date to avoid disconnection. Under certain circumstances, the utility may offer the customer a second payment agreement, but in many cases it is not required to do so.

**IOWA UTILITIES BOARD: 1375 E COURT AVE, ROOM 69 DES MOINES, IA 50319-0069 PH: 515-725-7321
TOLL FREE: 877-565-4450 EMAIL: customer@iub.iowa.gov WEBSITE: iub.iowa.gov**

PROJECT SHARE

Project Share is a plan, created by your municipal utility, to assist needy households in paying their wintertime energy bills. You can help by adding a regular PS contribution to your monthly utility payment, or by making a direct donation to Project Share. These funds will then be distributed to neighbors in need for wintertime energy costs.

Those qualifying for help will be carefully identified by UDMO. A local Committee will oversee Project Share to guarantee all contributions will be handled equitably and efficiently.

So please add a PS to your utility payment each month. It's a simple way to share some warmth with those who need it. Contact City Hall in writing @ PROJECT SHARE, PO Box 276, Gilmore City, IA 50541 OR call your county UDMO office today! Contributions are tax deductible!



Flu Shot Clinic Wednesday October 15th 4-5:30 p.m. at the Gilmore City Fire Station. Hy-Vee will be onsite to administer. Perks members will earn 20cents on their fuel saver card. Bring Health Insurance or Medicare cards. No Medicaid accepted.

Hometown Pride

October 2025

I hope everyone has had a chance to ride by Sunset Park and check out the beautiful new Shelter House. It's still a work in progress, but wouldn't have been possible without the support of our grant funds, private and corporate donations and hardworking volunteers. We are thrilled to announce yet another surprise contribution from Midland Power Cooperative through their Shine the Light Award program which recognizes community volunteers for their dedication and accomplishments in the community. If anyone else is interested in volunteering for Hometown Pride, please reach out. We would love to have you!

NEWSLETTER DEADLINE IS LAST DAY OF EACH MONTH